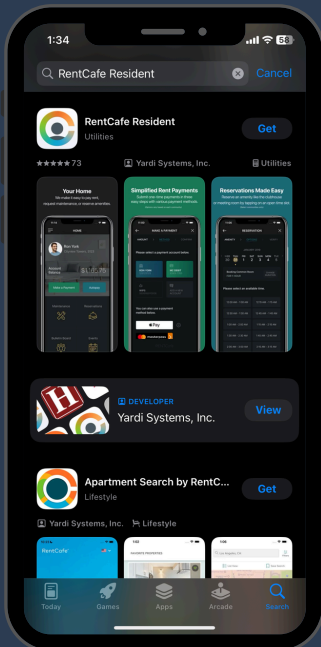Get Started:
RentCafe Residents App

How to Download the RentCafe
Residents App, Set Up an Account,
and Pay Rent

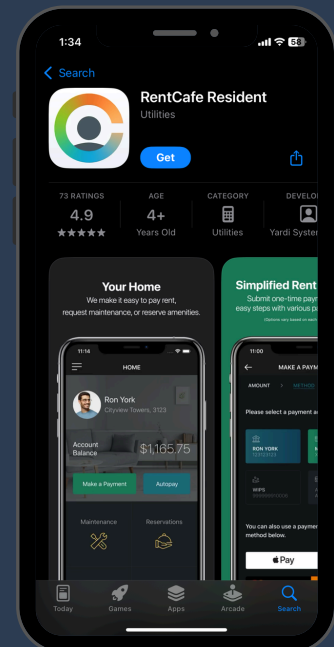# Step 1: Download the RentCafe Residents App

To access your resident portal on your mobile device, follow these steps:

1. Open the App Store (iPhone) or Google Play Store (Android).

2. In the search bar, type "RentCafe Residents".

3. Select the RentCafe Residents App from the search results.

4. Tap "Get" to Download or Install.

5. Once the app is installed, open it.
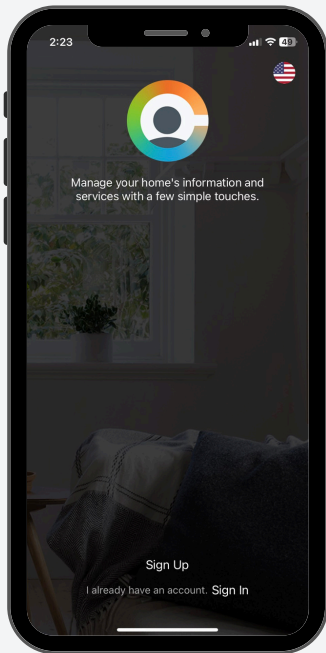

THE
HEIGHTS
·TOWNHOMES·

Tap the AppStore (iOS) or
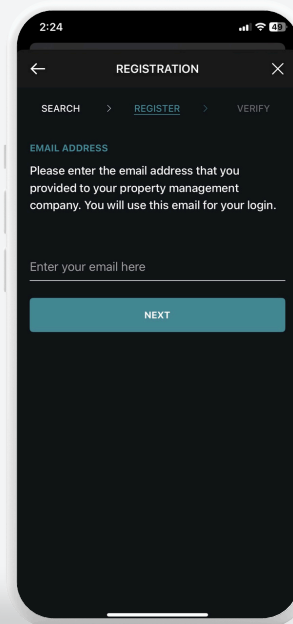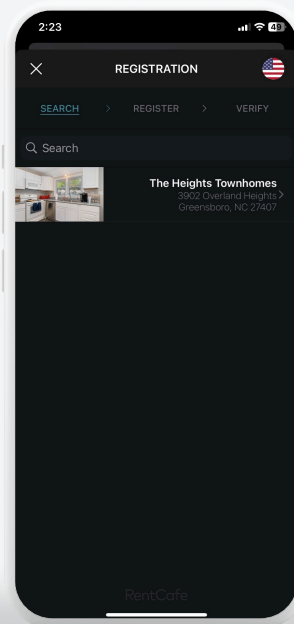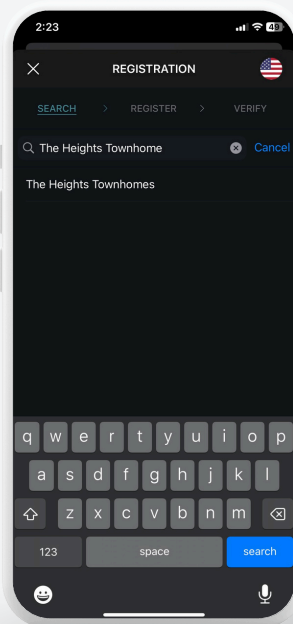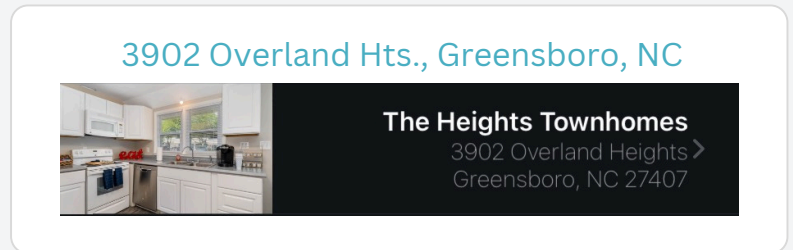Google Play (Android) icon
to download the App.

Step 2: Create Your Account

If you are a first-time user, you need to create an account:

1. Open the RentCafe Residents App.

2. Tap Sign Up.

3. Type " The Heights Townhomes" on the search bar. Then tap the suggested community with the property address.

3902 Overland Hts., Greensboro, NC
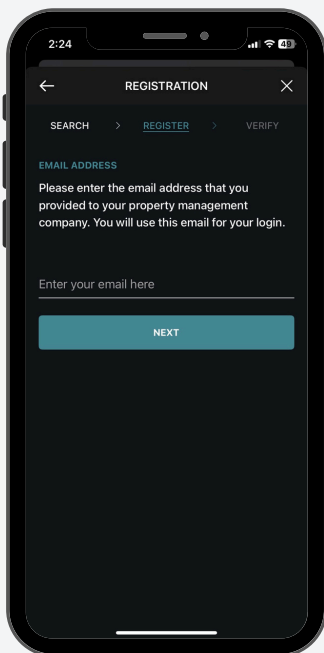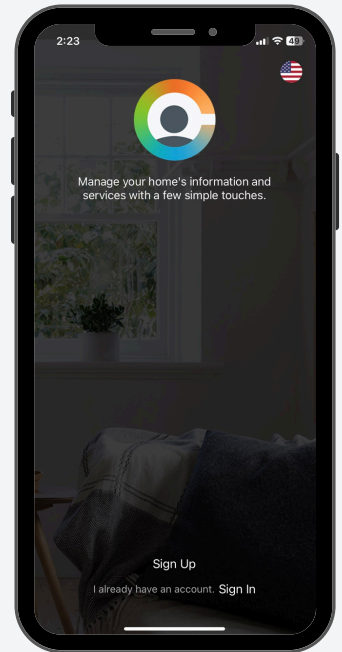

THE HEIGHTS
·TOWNHOMES·

4. Tap Continue and enter your personal details:
    - First and Last Name
    - Email Address
    - Phone Number

5. Create a Username and Password.

6. Agree to the Terms & Conditions and tap Register.

2:23

Manage your home's information and services with a few simple touches.

Sign Up
I already have an account. **Sign In**

2:24

← **REGISTRATION** ✕

SEARCH ＞ **REGISTER** ＞ VERIFY

EMAIL ADDRESS
Please enter the email address that you provided to your property management company. You will use this email for your login.

Enter your email here

NEXT

7. You will receive a confirmation email; click the link in the email to verify your account.

8. Once verified, return to the app and log in with your new credentials.

THE HEIGHTS
·TOWNHOMES·

Tap the AppStore (iOS) or Google Play (Android) icon to download the App.

Step 3: Pay Your Rent

Once your account is set up, follow these steps to pay your rent:

1. On the RentCafe Residents App home screen.
2. Tap on Make a Payment.
3. Choose your Payment Method:
   - Credit/Debit Card
   - Bank Account (ACH Transfer)
4. Enter the payment details and review the payment amount.
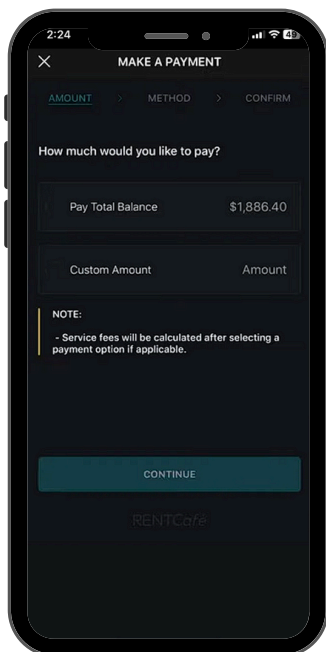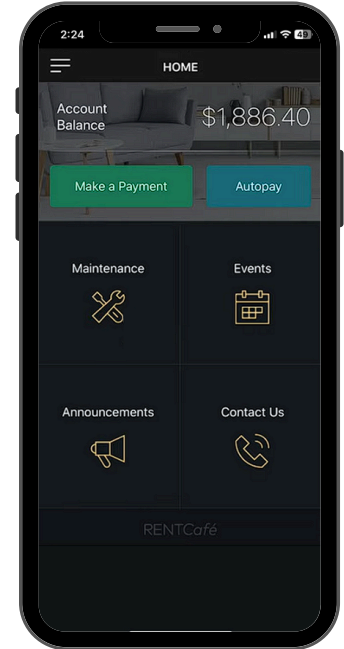
5. Tap Continue.

6. Confirm Payment.

7. You will receive a confirmation receipt via email.